

Return Policy/Customer Guarantee

- •At Ink Works we stand behind our work. If you aren't satisfied with the final product we'll work with you to make sure we fix the problem as quickly as we can, in a way that's fair and equitable. If you have a question or issue please contact customer service as soon as possible and we'll do our best to make it right.
- •Most problems begin with the artwork, so please follow our guidelines on bleeds and file resolution listed on our website to help you with your project.
- •We use proofing, calibrations, and standards required to produce a close visual match from proof to print. Please see our color requirements to ensure your artwork and files are setup correctly and we'll take it from there.
- •We're printing experts and we're here to help. If you're not sure how your design will look on certain stock or which paper is best please get in touch and we'll help you choose the best options. Getting the right mix of paper, color, and process from the start will help ensure the best possible result.

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